



## **Views and aspirations of people aged 60+ in relation to housing in later life**

- **Do you live in Lichfield District?**
- **Are you starting to think about where you want to live as you get older?**
- **Or have you already moved to a more suitable property?**

### **Tell us what matters to you and help us plan for future housing provision across Lichfield District**

We know people will make different decisions about where and how they live as they get older. Some will want to stay living in the same home, while others will look to move to more manageable homes, and some will feel that housing designated for older people best suits their needs.

**If you are aged 60 and over, we would like to know about your plans...**

We want to hear from people currently living in all types of accommodation. If you've already moved, we'd also really like to hear about your reasons for moving.

This is your chance to influence future housing for older people in Lichfield

**Once you have completed this survey, please return in the prepaid envelope by 18<sup>th</sup> November 2019.**

Alternatively, you can complete the questionnaire online at:

[www.lichfielddc.gov.uk/housingsurvey](http://www.lichfielddc.gov.uk/housingsurvey)

**If you require more paper copies, please email: [Donna.Hallows@lichfielddc.gov.uk](mailto:Donna.Hallows@lichfielddc.gov.uk) or check at your local library.**

#### **Prize draw to win a £50 shopping voucher!**

As a thank you for returning the survey, each participant has the opportunity to be entered into a prize draw

By completing this survey, you consent to your responses being used by Lichfield District Council and our project partners the Housing Learning and Improvement Network (LIN).

# The questionnaire

## Your current home and living arrangements

**Q1) Is your current home:**

- |  |   |
|--|---|
| <input type="checkbox"/> Owned outright with no mortgage                                   | <input type="checkbox"/> Owned with a mortgage              |
| <input type="checkbox"/> Rented privately  | <input type="checkbox"/> Temporary housing such as a hostel |
| <input type="checkbox"/> Rented from a social landlord e.g. housing association or council | <input type="checkbox"/> Other (please specify):            |

**Q2) How long have you lived in the Lichfield district?**

- |                                      |   |                                       |
|--------------------------------------|---|---------------------------------------|
| <input type="checkbox"/> 0 – 2 years | <input type="checkbox"/> 3 – 5 years  | <input type="checkbox"/> 6 – 10 years |
| <input type="checkbox"/> 10 years +  | <input type="checkbox"/> Lived here my whole life ( <i>Go to question 4</i> ) |                                       |

**Q3a) Where did you move to Lichfield from?**

- |  |   |
|--|---|
| <input type="checkbox"/> Cannock Chase                                 | <input type="checkbox"/> East Staffordshire             |
| <input type="checkbox"/> Tamworth Borough                              | <input type="checkbox"/> Walsall                        |
| <input type="checkbox"/> Birmingham                                    | <input type="checkbox"/> Elsewhere in the West Midlands |
| <input type="checkbox"/> Outside of the West Midlands, please specify: |   |

**Q3b) Why did you decide to move to Lichfield over other areas?**

**Q4) What are your current living arrangements?**

- |  |   |
|--|---|
| <input type="checkbox"/> Live alone                  | <input type="checkbox"/> Live with a partner / spouse |
| <input type="checkbox"/> Live with family or friends | <input type="checkbox"/> Other                        |

**Q5) Where is your current home located?**

Alrewas	<input type="checkbox"/>	Fradley	<input type="checkbox"/>
Armitage with Handsacre	<input type="checkbox"/>	Lichfield	<input type="checkbox"/>
Burntwood	<input type="checkbox"/>	Shenstone	<input type="checkbox"/>
Fazeley	<input type="checkbox"/>	Whittington	<input type="checkbox"/>
<input type="checkbox"/> Other:			

**Q6) How many bedrooms are there in your current property?**

<input type="checkbox"/> One	<input type="checkbox"/> Two	<input type="checkbox"/> Three	<input type="checkbox"/> Four plus
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**Q7a) Do you currently live in housing designated for older people?**

<input type="checkbox"/> Yes	<input type="checkbox"/> No (go to question 8a)
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**Q7b) If you said you lived in housing designated for older people, what type of accommodation do you live in? (see page 12)**

<input type="checkbox"/> Private sector retirement housing	<input type="checkbox"/> Age designated social housing
<input type="checkbox"/> Sheltered housing	<input type="checkbox"/> Extra care housing
<input type="checkbox"/> Care home	<input type="checkbox"/> Supported housing
<input type="checkbox"/> Other (please specify):	

**Q8a) Did you move to your current home due to getting older?**

<input type="checkbox"/> Yes	<input type="checkbox"/> No (please go to Question 9a)
------------------------------	--

**Q8b) If yes, what were the main reasons? Please tick all that apply:**

<input type="checkbox"/> To live in a smaller home	<input type="checkbox"/> Feeling safe/security
<input type="checkbox"/> To live in a more accessible home where I can be more mobile	<input type="checkbox"/> To be closer to a town / neighbourhood centre
<input type="checkbox"/> To be closer to family and friends	<input type="checkbox"/> Change of personal circumstances
<input type="checkbox"/> To have access to care and support services	<input type="checkbox"/> Social opportunities / reduce loneliness
<input type="checkbox"/> For health-related reasons	<input type="checkbox"/> Other (please explain):

**Q9a) Do you currently get help with daily activities?**

- |                              |   |  |
|------------------------------|---|--|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No – I need help but I am not receiving it | <input type="checkbox"/> No - I don't need help with my daily activities ( <i>please go to question 10</i> ) |
|------------------------------|---|--|

**Q9b) What daily activities do need help with? Please tick all that apply:**

- |   |  |
|---|--|
| <input type="checkbox"/> Getting up / Going to bed  | <input type="checkbox"/> Dressing / Undressing           |
| <input type="checkbox"/> Washing                    | <input type="checkbox"/> Toilet needs                    |
| <input type="checkbox"/> Preparing / cooking a meal | <input type="checkbox"/> Managing your medication        |
| <input type="checkbox"/> Managing your home         | <input type="checkbox"/> Housework or cleaning the house |
| <input type="checkbox"/> Transport                  | <input type="checkbox"/> Shopping                        |
| <input type="checkbox"/> Other (please specify)     |  |

**Q9c) Who helps you or would help you with daily activities? Please tick all that apply:**

- |   |                          |                                       |                          |
|---|--------------------------|---------------------------------------|--------------------------|
| A care worker arranged by Social Services | <input type="checkbox"/> | A care worker who I pay for privately | <input type="checkbox"/> |
| A family member or friend                 | <input type="checkbox"/> | Don't know                            | <input type="checkbox"/> |

**Q9d) On average, how much help do you get, or would you need with your daily activities?**

- |                     |                          |               |                          |
|---------------------|--------------------------|---------------|--------------------------|
| Once a month        | <input type="checkbox"/> | Once a week   | <input type="checkbox"/> |
| A few times a week  | <input type="checkbox"/> | Once a day    | <input type="checkbox"/> |
| Several times a day | <input type="checkbox"/> | Day and night | <input type="checkbox"/> |

**Q10) Do you provide care for someone else?**

- |                              |                             |
|------------------------------|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
|------------------------------|-----------------------------|

**Q11) Please tell us about any changes and adaptations which you have done or would like to make to your current home.**

	Don't need	Already have	Would like to have
Grab rails	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stair lift	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adaptations to bathrooms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Relocation of sleeping arrangements	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improved access such as ramps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Telecare e.g. personal alarm or fall detector	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please explain):			

## Your future plans

**Q12) Are you considering moving home in the future?**

- |   |  |
|---|--|
| <input type="checkbox"/> Yes - within the next two years  | <input type="checkbox"/> Yes - in 3 to 5 years' time       |
| <input type="checkbox"/> Yes - in 6 to 10 years' time     | <input type="checkbox"/> Yes - more than 10 years' time    |
| <input type="checkbox"/> No - not planning to move at all | <input type="checkbox"/> No – haven't thought about moving |

**Q13) If you were to consider moving home or if circumstances forced you to move, what type of accommodation would you prefer? Please tick all that apply:**

House  Flat  Bungalow  Other

Please explain:

**Q14) How many bedrooms would you want in the property?**

One  Two  Three  Four plus

**Q15) What would be the main reasons for you to consider a move? Please tick all that apply:**

<input type="checkbox"/> To reduce my bills and maintenance costs	<input type="checkbox"/> To live in a larger home
<input type="checkbox"/> For financial reasons eg. To release equity	<input type="checkbox"/> To live in a smaller home
<input type="checkbox"/> To have access to care services	<input type="checkbox"/> To live in a more accessible home, to be more mobile.
<input type="checkbox"/> To be closer to family and friends	<input type="checkbox"/> To be closer to a town / neighbourhood centre
<input type="checkbox"/> For health-related reasons	<input type="checkbox"/> To live in a home that is easier to maintain
<input type="checkbox"/> To live in a community of like-minded people	<input type="checkbox"/> For peace and quiet
<input type="checkbox"/> To feel more safe and secure	<input type="checkbox"/> Other:

**Q16) If you were to consider moving, which areas would you consider moving to? Please tick all that apply:**

Alrewas	<input type="checkbox"/>	Fradley	<input type="checkbox"/>
Armitage with Handsacre	<input type="checkbox"/>	Lichfield	<input type="checkbox"/>
Burntwood	<input type="checkbox"/>	Shenstone	<input type="checkbox"/>
Fazeley	<input type="checkbox"/>	Whittington	<input type="checkbox"/>

Other:

**Q17) What essential aspects would the property need to have for you to consider moving? Please tick all that apply:**

- |   |   |
|---|---|
| <input type="checkbox"/> Able to have pets  | <input type="checkbox"/> My own front door                            |
| <input type="checkbox"/> Adequate storage   | <input type="checkbox"/> A launderette on site                        |
| <input type="checkbox"/> Storage for mobility equipment                                 | <input type="checkbox"/> A balcony                                    |
| <input type="checkbox"/> A garage or parking  | <input type="checkbox"/> My own garden                                |
| <input type="checkbox"/> To live in a more accessible home where you can be more mobile | <input type="checkbox"/> Access to activities eg. Gym, reading groups |
| <input type="checkbox"/> Shared communal area e.g. lounge                               | <input type="checkbox"/> Ability to live with partner/spouse          |
| <input type="checkbox"/> Area with cafes and shops                                      | <input type="checkbox"/> Ability to live with family                  |
| <input type="checkbox"/> Social opportunities   | <input type="checkbox"/> That I wouldn't need to move again           |
| <input type="checkbox"/> Feeling safe / security  | <input type="checkbox"/> Location, near public transport              |
| <input type="checkbox"/> Location, near facilities e.g. GP, NHS                         | <input type="checkbox"/> A shared garden                              |
| <input type="checkbox"/> No shared areas  | <input type="checkbox"/> Other  |

(If other, please explain):

**Q18) Are there any barriers which prevent you from moving? Please tick all that apply**

- |   |  |
|---|--|
| <input type="checkbox"/> Can't afford a suitable home           | <input type="checkbox"/> Suitable home not available                 |
| <input type="checkbox"/> Can't face the upheaval of moving      | <input type="checkbox"/> Would have to move away from friends/family |
| <input type="checkbox"/> Tied to a fixed term tenancy           | <input type="checkbox"/> Would be unable to sell current home        |
| <input type="checkbox"/> Other people don't think I should move | <input type="checkbox"/> I don't know what my housing options are    |
| <input type="checkbox"/> Would not want to move                 | <input type="checkbox"/> No barriers                                 |
| <input type="checkbox"/> Other                                  |  |

Please tell us more about your reasons:

**Q19) How well-informed are you about existing 'housing designated for older people'?**  
(See page 12 for more information)

Very well informed	<input type="checkbox"/>	Fairly well informed	<input type="checkbox"/>
Not very well informed	<input type="checkbox"/>	Not informed at all	<input type="checkbox"/>

**Q20) To what extent do you agree that the existing 'housing designated for older people' in Lichfield District is an attractive option?**

Agree strongly	<input type="checkbox"/>	Tend to agree	<input type="checkbox"/>
Neither agree nor disagree	<input type="checkbox"/>	Tend to disagree	<input type="checkbox"/>
Disagree strongly	<input type="checkbox"/>	Don't know	<input type="checkbox"/>

Please explain:

**Q21a) If you were to consider moving home, would your preference be to live in housing where all residents have to be over a certain age?** (See page 12 for more information)

Yes       No (*please go to question 22*)       Maybe

**Q21b) What would you like this minimum age to be?** (*Please state a number*)

**Q21c) Which type of housing for older people would you most like to live in?** *Please tick all that apply* (See page 12 for more information)

Private retirement housing	<input type="checkbox"/>	Age designated social housing	<input type="checkbox"/>
Sheltered housing	<input type="checkbox"/>	Extra care housing	<input type="checkbox"/>
Community-led housing e.g. co-housing	<input type="checkbox"/>	Care home	<input type="checkbox"/>

Please explain your preference:



**Q21d) Would it be important to have access to any of the following services if you were to move? Please tick all that apply:**

- |   |  |
|---|--|
| <input type="checkbox"/> A member/s of staff on site 24/7, including providing care | <input type="checkbox"/> Day time presence by staff on site              |
| <input type="checkbox"/> Staff who visit periodically to provide support            | <input type="checkbox"/> Having an alarm to call for help when I need it |

**Q21e) Would you be willing to pay a service charge (in addition to rent or the purchase price) for some of the services available in housing for older people?**

For example, support/security, having staff on call, restaurant/bar, communal lounges and activities, onsite care team, etc

- |                              |                             |                                |
|------------------------------|-----------------------------|--------------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> Maybe |
|------------------------------|-----------------------------|--------------------------------|

Please explain why you would be willing or not willing to pay service charges:

**Q21f) If moving into housing designated for older people, would you consider: Please tick all that apply**

- |  |  |
|--|--|
| <input type="checkbox"/> Buying outright (freehold)  | <input type="checkbox"/> Buying outright (leasehold)       |
| <input type="checkbox"/> Buying with a mortgage  | <input type="checkbox"/> Buying from a housing association |
| <input type="checkbox"/> Shared equity (part buy/rent)   | <input type="checkbox"/> Renting from a private landlord   |
| <input type="checkbox"/> Renting from a social landlord eg. Housing association or local council | <input type="checkbox"/> Community-led housing             |

**Q22) If moving into mainstream housing, would you consider: Please tick all that apply**

- |  |  |
|--|--|
| <input type="checkbox"/> Buying outright (freehold)  | <input type="checkbox"/> Buying outright (leasehold)       |
| <input type="checkbox"/> Buying with a mortgage  | <input type="checkbox"/> Buying from a housing association |
| <input type="checkbox"/> Shared equity (part buy/rent)   | <input type="checkbox"/> Renting from a private landlord   |
| <input type="checkbox"/> Renting from a social landlord eg. Housing association or local council | <input type="checkbox"/> Community-led housing             |

**Q23) Please provide any other comments about your thoughts on the types of housing required for people over the age of 60 in Lichfield District:**

## About you

**Q24) Which of these age groups do you belong to?**

- |                                |                                |                                |                                |
|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| <input type="checkbox"/> 60-64 | <input type="checkbox"/> 65-69 | <input type="checkbox"/> 70-74 | <input type="checkbox"/> 75-79 |
| <input type="checkbox"/> 80-84 | <input type="checkbox"/> 85-89 | <input type="checkbox"/> 90+   |                                |

**Q25) Are you:**

- |                               |                                 |                                |  |
|-------------------------------|---------------------------------|--------------------------------|--|
| <input type="checkbox"/> Male | <input type="checkbox"/> Female | <input type="checkbox"/> Other | <input type="checkbox"/> Prefer not to say |
|-------------------------------|---------------------------------|--------------------------------|--|

**Q26) Do any of the following apply to you:**

- |   |  |   |
|---|--|---|
| <input type="checkbox"/> Deaf/ Deafened/ Hard of hearing  | <input type="checkbox"/> Mobility impairment | <input type="checkbox"/> Mental health difficulties |
| <input type="checkbox"/> Long-standing illness or health condition ( <i>e.g. cancer, HIV, diabetes, or asthma</i> ) | <input type="checkbox"/> Learning disability | <input type="checkbox"/> Visual impairment          |
| <input type="checkbox"/> Wheelchair user  | <input type="checkbox"/> Prefer not to say   | <input type="checkbox"/> Other                      |

If 'Other', please specify:

<b>Q27) How would you describe your ethnic origin?</b>	
<b>White</b>	<b>Mixed/Multiple Ethnic Groups</b>
<input type="checkbox"/> British/English/Welsh/Scottish/Northern Irish	<input type="checkbox"/> White and Black Caribbean
<input type="checkbox"/> Irish	<input type="checkbox"/> White and Black African
<input type="checkbox"/> Gypsy or Irish Traveller	<input type="checkbox"/> White & Asian
<input type="checkbox"/> Any other White background (please specify):	<input type="checkbox"/> Any other Mixed ethnic group (please specify):
<b>Asian or Asian British</b>	<b>Black/ African/ Caribbean/ Black British</b>
<input type="checkbox"/> Chinese	<input type="checkbox"/> African
<input type="checkbox"/> Pakistani	<input type="checkbox"/> Caribbean
<input type="checkbox"/> Bangladeshi	<input type="checkbox"/> Any other Black background (please specify)
<input type="checkbox"/> Indian	<b>Other ethnic group</b>
<input type="checkbox"/> Any other Asian background (please specify):	<input type="checkbox"/> Arab
<input type="checkbox"/> Prefer not to say	<input type="checkbox"/> Any other ethnic group (please specify):

**Please tick the statements below that apply to you:**

- I would like to be informed about the results of this research.
- I am happy to be contacted by Lichfield District Council and our project partners Housing LIN about this topic in the future.
- I would like to be entered into the prize draw to win a £50 'Love to Shop' voucher,

**Your name:**.....

**Telephone number:**.....

**Email:** .....

**Postal Address:** .....

.....

Please note we will only use your details for the statements you ticked.

For information on how we use your data, please see final page.

## Definitions

### What do we mean by housing choices for older people?

Here are some definitions for different types of accommodation, which you may wish to refer to as you complete the questionnaire.

Private sector retirement housing	Age designated social housing	Sheltered housing
<ul style="list-style-type: none"> <li>• Usually built by private developers.</li> <li>• Once all the properties have been sold, the scheme is usually run by a separate management group</li> <li>• Management group employ the scheme manager and organise maintenance and other services.</li> </ul>	<ul style="list-style-type: none"> <li>• Usually relates to flats or bungalow.</li> <li>• All tenants are over a certain age (generally age 50 or 55 for flats and 60 for bungalows).</li> <li>• No staff available on site.</li> <li>• Usually there are no arranged activities.</li> <li>• Sometimes there may be a communal lounge.</li> </ul>	<ul style="list-style-type: none"> <li>• Typically offer self-contained accommodation for rent.</li> <li>• Usually supported by a part-time/visiting scheme manager</li> <li>• 24-hour emergency help via an alarm.</li> <li>• Often has communal areas</li> <li>• Some offer activities.</li> <li>• Most accommodation is offered for rent, based on need, by local councils or housing associations.</li> </ul>
Extra care housing	Care home	Supported housing
<ul style="list-style-type: none"> <li>• Self-contained homes.</li> <li>• Designed with the needs of people with higher levels of care and support in mind</li> <li>• Typically has more communal facilities, e.g. a restaurant</li> <li>• Offers access to on-site domestic and personal care support.</li> </ul>	<ul style="list-style-type: none"> <li>• A residential setting which provides 24 hour care and accommodation where a number of older people live</li> <li>• Usually in single rooms</li> <li>• Access to on-site care services.</li> <li>• Provides personal care or personal care together with nursing care.</li> </ul>	<ul style="list-style-type: none"> <li>• Sometimes called a group home</li> <li>• Usually shared housing, sometimes individual flats.</li> <li>• Combines housing with support services.</li> </ul>
Mainstream housing		Community-led housing
<ul style="list-style-type: none"> <li>• For people of all ages.</li> <li>• Includes housing of all types for sale.</li> <li>• Includes housing for rent from private landlords and social landlords (e.g. Housing Associations and Councils)</li> </ul>		<ul style="list-style-type: none"> <li>• No standard approach.</li> <li>• Set up and run by local people in their own communities, often with external support from housing associations, local authorities or regional and national support organisations.</li> <li>• Often small scale.</li> <li>• Not-for profit involving voluntary effort.</li> </ul>

## Privacy notice - General Data Protection Regulation

What you need to know about how we will deal with the information you have provided.

- This data will not be retained by Lichfield District Council and will be passed to our consultants, The Housing Learning and Improvement Network (Housing LIN) for processing. No copies will be retained by the Council.
- Housing LIN will only use your personal details, such as name, telephone number and address, for the statements you have ticked, that is, entry into the prize draw and/or for the purposes of future contact. The answers you have given to the survey will be treated anonymously.
- Your data will be deleted or destroyed by Housing LIN following completion of the prize draw which will be carried out within 1 month of the closing date of the 18<sup>th</sup> November 2019. Your name and address will only be held longer if you have ticked the box saying that you agree to future contact and will only be held by Housing LIN for that purpose.
- If you wish to raise specific issues or find out more about how we hold and process your data then please contact either Housing LIN at [info@housinglin.org.uk](mailto:info@housinglin.org.uk) or Lichfield District Council at: **Address:** District Council House, Frog Lane, Lichfield, Staffs WS13 6YX **Telephone number:** 01543 308000 **Email address:** [dpo@lichfielddc.gov.uk](mailto:dpo@lichfielddc.gov.uk)

### Data protection officer

Lichfield District Council has a data protection officer who can be reached at the above council contact details.

### Your rights

You have the right to access your information, correct inaccuracies, restrict processing of your data, and the right to have your personal data deleted. If you wish to exercise a right please contact a member of the housing team at Lichfield District Council.

### Any questions or concerns?

If you have any questions, please speak to a member of housing or our Data Protection Officer in the first instance. If you have any concerns about the way we have processed your personal information, please contact the Information Commissioner at [www.ico.org.uk/concerns](http://www.ico.org.uk/concerns) or write to ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.