Notification

Notice of temporary closure of Rookery Lane, Hints

May 2023 | www.hs2.org.uk

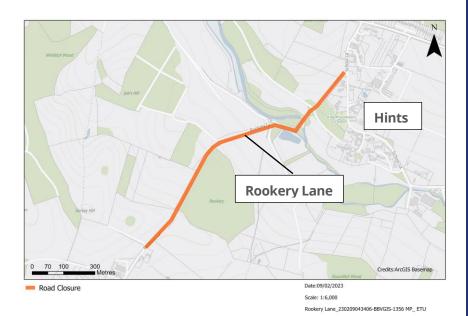
High Speed Two (HS2) is the new high speed railway for Britain. Balfour Beatty VINCI (BBV) is working in partnership with HS2 Ltd to build the new high-speed railway in your area.

The work we will do

As we progress the construction of the new railway we will need to divert and protect utilities located alongside and across Rookery Lane. Before we can plan these works we need to undertake surveys along Bangley Lane to assess the location of utilities and their current condition.

When the work will take place

To complete these works safely we will close Rookery Lane on 31 May 2023, between 8am to 6pm. During this time access will be maintained for residents.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Temporary one day closure of Rookery Lane on 31 May 2023.

Our working hours will be 8am-6pm.

Our workforce can be on-site one hour before and after to set up and secure our equipment.

What to expect

Low-level noise from our machinery

Please note these works may be subject to change.

What we will do

Inform you of any changes in advance.

Keep you informed of updates via: www.hs2.org.uk/Staff ordshire

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltdresidents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (https://bit.ly/3oOA25j).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property Find out if you can claim compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-tocomplain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:



🌃 Freephone **08081 434 434**



Minicom **08081 456 472**



(a) Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: https://www.gov.uk/government/publication s/high-speed-two-ltd-privacy-notice

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