



Working on  
behalf of

# HS2

## Changes to public rights of way near Hints, Lichfield

November 2020 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain. Early works for HS2 are carried out by LM – a joint venture between Laing O’Rourke and J. Murphy & Sons.

### There will be temporary changes to public rights of way

We will be temporarily closing and diverting a public right of way near Hints, known as Hints 11. This is to create a safe working area for our staff undertaking enabling works on behalf of HS2, including vegetation removal, while maintaining access for public rights of way users.

The closure and diversion will be in operation at all times **from 26 November** for three weeks. Please see the map overleaf for more information.

### HS2 and the COVID-19 outbreak

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. The Government’s current COVID-19 strategy makes clear that construction activity can continue as long as it complies with this guidance.

The health and safety of our workforce and the communities we affect is our key priority. Please be assured that those sites that are currently still working are doing so because they can operate within PHE and construction industry guidelines.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

Closure and diversion of Hints 11 at all times from 26 November for three weeks.

Please note that all of the times in this notification are subject to change.

### What to expect

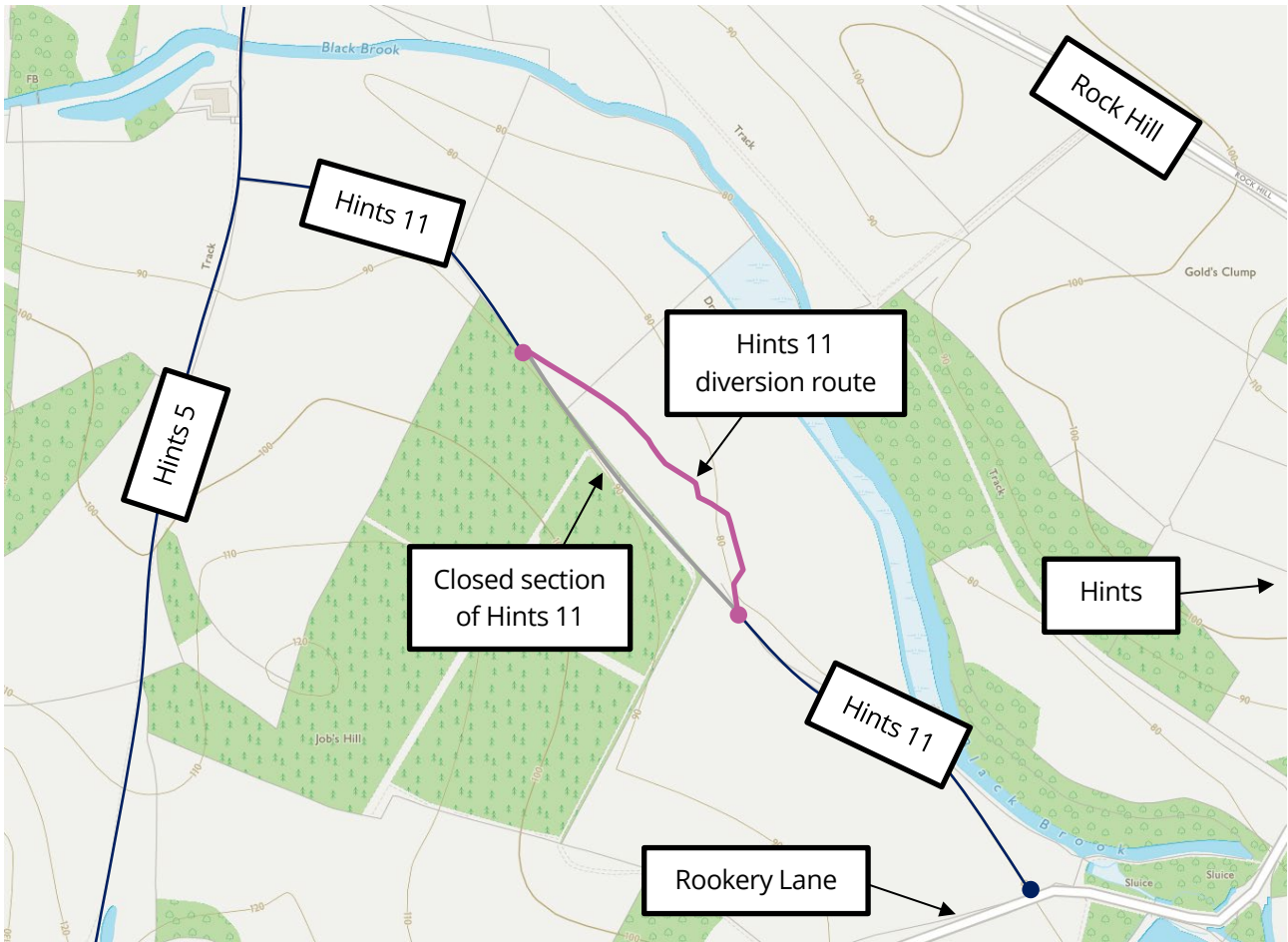
Temporary closure and diversion of Hints 11.

### What we will do

Keep all sites safe and secure, while keeping disruption to a minimum.

Ensure all traffic management is clearly signed.

Sign up for regular updates at [hs2instaffordshire.co.uk](http://hs2instaffordshire.co.uk)



*A section of Hints 11 to closed and diverted at all times from 26 November for three weeks.*

## Responding to the coronavirus pandemic

Following UK government advice to stop non-essential social contact and avoid unnecessary travel during the coronavirus pandemic, **we have taken the decision to postpone our public engagements and events**. We are looking at alternative ways of communicating with you over the coming months as our works continue.

The HS2 Helpdesk remains operational all day, every day, if you need advice or information from HS2. You can contact the Helpdesk on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**



## About our 'HS2 in Staffordshire' website

The planning and construction of HS2 is a huge operation – it is currently the largest infrastructure project in Europe.

It's important to us that you are kept up to date about the progress of the project and any work that may impact you or your community. We have a series of community-focused websites where you can find out what is happening in your local area and sign up for updates about our activities.

**Our dedicated website for the Staffordshire area is available at: [hs2instaffordshire.co.uk](https://hs2instaffordshire.co.uk)**

At this website, you can also sign up to receive regular news alerts of work happening in your area and see the list of upcoming events offering you the opportunity to meet with HS2.





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# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. [www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: [www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at: [www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website: [www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.hs2instaffordshire.co.uk](http://www.hs2instaffordshire.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.

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Company registration number: 06791686. VAT registration number: 181 4312 30.

Call our HS2 Helpdesk team on **08081 434 434**